



# HOUSING MAINTENANCE & SUPPORTS 2019-2024

1. number of houses maintained year on year
2. number of voids refurbished year on year
3. number of grants for adaptations
4. number of energy retrofits year on year & associated savings for tenants
5. key milestones

# OVERVIEW OF HOUSING MAINTENANCE

We maintain over 27,000 housing units

We have over 450 staff made up of Admin staff, engineers, tradespeople, caretakers, etc

We have 5 main depots across the city, including the NCOD

We get approx. 67,000 maintenance request each year

All maintenance requests across 27,000 housing units, including plumbing, carpentry, roofing, plastering, etc.

Energy efficiency works on Council houses

Repair and replacement of over 20,000 domestic gas boilers

Management of heating and ventilation systems across Council buildings

Pest Control in complexes

Caretaking Service across our apartment (flat) and Senior Citizen housing complexes

Housing Management Fees

Choke Car service for our apartment (flat) and Senior Citizen housing complexes

Joinery

Fleet & Hoists

Paint Squad

## VOIDS MANAGEMENT PROGRAMME

### 2. NUMBER OF VOIDS REFURBISHED YEAR ON YEAR

	2019	2020	2021	2022	2023
Framework Vacant DCC Properties	446	368	380	404	626
Direct Labour	337	347	321	265	335
Acquisitions	263	207	174	103	119
<b>Total Framework and Direct Labour</b>	<b>1046</b>	<b>922</b>	<b>875</b>	<b>772</b>	<b>1080</b>
Framework Expenditure	€19m	€12.3m	€12.3	€14m	€28m
Direct Labour Expenditure	€2.69m	€2.91m	€2.83m	€2.44m	€3.15M
<b>Average cost per framework unit</b>	<b>€42,600</b>	<b>€33,423</b>	<b>€32,368</b>	<b>€34,653</b>	<b>€44,728</b>
<b>Voids Dept. funding</b>	<b>€10.8m</b>	<b>€6.17m</b>	<b>4.69m</b>	<b>€5.74m</b>	<b>€12.39m</b>

### 3. NUMBER OF GRANTS FOR ADAPTATIONS

	2019	2020	2021	2022	2023
Showers	141	77	101	140	251
Extensions	15	10	12	2	1
Stairlifts	37	20	20	40	58
Ramps	35	31	19	29	34
Other (eg hand rails, bathroom alterations)	243	130	161	147	113
<b>Total</b>	<b>471</b>	<b>268</b>	<b>313</b>	<b>358</b>	<b>457</b>
<b>Total Spend</b>	<b>€2,568,997</b>	<b>€2,113,193</b>	<b>€2,389,261</b>	<b>€1,911,484</b>	<b>€2,888,434</b>

#### 4. NUMBER OF ENERGY RETROFITS / SAVINGS



EERP Synopsis 2019-2024		
Year	No. of Units Completed	Savings for tenants (€) Note: Cumulative
2019	454	46.4 Million
2020	33	55.3 Million
2021	81	64.3 Million
2022	201	73.6 Million
2023	281	83.5 Million
2024	51 complete/69 in progress	TBC by Codema @ year end

#### 5. NORTH CITY OPERATIONS DEPOT

1. Critical role played by Direct Labour staff in delivering Council services
2. Improvement of facilities for Direct Labour staff
3. Reduction in operating costs and realise efficiencies e.g. duplication of stores etc.
4. Release of existing depot lands, many of which conflict with current land use zonings, for more appropriate uses in line with City Development Plan